



[Name]

[Address]

[Address]

[City], [State] [ZIP]

[Month] [DD], 20XX

## **RE: IMPORTANT PLAN INFORMATION**

Dear Medi-Cal Member,

Due to the 2025-26 State Budget, your Medi-Cal Rx benefits will change on January 1, 2026. Medi-Cal Rx will no longer cover drugs for weight loss uses (known as GLP-1 drugs). Medi-Cal Rx will continue to cover GLP-1 drugs for other, non-weight loss uses (such as Type 2 diabetes). The list of GLP-1 drugs that will no longer be covered is below. This change is for all Medi-Cal members.

### **What do I need to know?**

If you use or begin using GLP-1 drugs for weight loss between now and January 1, 2026, they may no longer be approved starting January 1, 2026. Medi-Cal Rx will not approve most provider requests called prior authorizations (PAs) to allow you to get these drugs. There is a small exception for Medi-Cal members younger than 21 years of age due to federal law under the Early and Periodic Screening, Diagnostic and Treatment (EPSDT) benefit.

### **What weight loss drugs are no longer covered?**

GLP-1 drugs that will no longer be covered by Medi-Cal Rx for weight loss include:

- Trulicity
- Byetta
- Bydureon
- Victoza
- Saxenda
- Ozempic
- Wegovy
- Rybelsus
- Mounjaro
- Zepbound

### **What do I need to do?**

There are many other options that can help you with weight loss such as diet change, increased activity or exercise, counseling, and more. Ask your doctor about other ways to help you lose or maintain your weight and improve your health.

Medi-Cal Rx Customer Service Center

P.O. Box 2088

Rancho Cordova, CA 95741-2088

Phone (800) 977-2273 | [www.medi-calrx.dhcs.ca.gov](http://www.medi-calrx.dhcs.ca.gov)

**State of California**

Gavin Newsom, Governor



California Health and Human Services Agency

## What if I am denied coverage?

Medi-Cal members who receive a Notice of Action (NOA) denying coverage for GLP-1 drugs have the right to a State Hearing. Generally, Medi-Cal members have 90 days from the date of the NOA to submit a written request to the Department of Social Services (CDSS) for a State Hearing, as communicated in the State Hearing rights provided with the NOA. Medi-Cal members who are taking GLP-1 drugs on or before January 1, 2026, who request a State Hearing within 10 days of receiving an NOA denying continued coverage may continue to receive GLP-1 drugs pending a State Hearing decision until the earlier of:

- The end of the period covered by their current PA; or
- The date a State Hearing decision is rendered; or
- The date on which the State Hearing is otherwise withdrawn or closed.

A State Hearing may be requested by contacting CDSS, State Hearings Division:

State Hearings  
P.O. Box 944243, MS 21-37  
Sacramento, CA 94244-2430

Toll Free: 1-800-743-8525 or 1-855-795-0634  
Fax: 1-833-281-0905

Please see <https://www.cdss.ca.gov/hearing-requests> for more information.

## What if I have questions?

Medi-Cal Rx is here to help. You can call the Medi-Cal Rx Customer Service Center (CSC) at 1-800-977-2273. The CSC is available 24 hours a day, 7 days a week, 365 days a year. You can also send us an email or start a secure chat. Please see <https://medi-calrx.dhcs.ca.gov/home/contact/> for more information.

Sincerely,

California Department of Health Care Services

